

in**THE SPOTLIGHT**
Service Desk Analyst
Reigate

**Matthew
Luckins**



My typical working day

Wake up, eat breakfast, go to work and resolve tickets for the day, go home, eat dinner and spent time with partner, sleep

I joined inTEC in...

November 2023

I love networking and learning about servers and switches

Best bits about my role...

If I was stranded on a desert island, ONE item I would need is...

A phone with 5G

Maintaining work/life balance

I see my girlfriend in the evenings after my shifts

What most interests you about the tech industry?

The fast paced environment.

My proudest moment so far...

I am proud to have the knowledge to reliably manage my own school

I define success as...

Doing something that you are happy with and are proud of

My pet peeve is...

Slow walkers

Unknown fact about me!

I'm double jointed in my elbows!