


	Slack	Teams	Zoom	WebEx
<b>Pricing Model</b>	Three Tiers: Free, Standard (£5.25pm) and Plus (£9.75 pm)	Two Tiers - Free Standalone or Bundled with M365	Free, Pro (£11.99 pupm), Business (£15.99 pm (minimum of 10 users), Enterprise (£15.99 pm (minimum of 100 users)	4 tiers - Free, Starter (£11.25 pm), Plus (14.85 pm), Business (£22.50 pm)
<b>Audio/Video Calls</b>	Unlimited 1:1 call in Free, Conference calls up to 15 in paid	Free: Voice/video call with up to 100 in Meeting with 60 min duration limit. Paid: Up to 300 on call with added Webinar functionality (Business Standard licence and above) and up to 10000 users supported in Live Event, both with 24hr meeting limit	Unlimited 1:1 Meetings and up to 100 person meetings in Free but limited to 40 mins per meeting. Pro ups meeting duration to 30hrs. Business increases participants to 300 and Enterprise increases participants to 500	Free: Up to 100 with 50-minute meeting length, Starter: Up to 150 in meeting, Business - up to 200 in meeting
<b>Simultaneous Video Streams</b>	Up to 15 Feeds	Up to 49	Up to 49 Feeds	Up to 16
<b>Video Quality</b>	720p	1080p	720p	720p
<b>Meeting Recording</b>	No	Yes, in Bundled Subscriptions and utilises same storage as files	Yes, for all paid plans (1GB cloud recording on Pro and Business, Unlimited recording on Enterprise), free plan can record onto local device only	Yes, for all paid subscriptions (5GB for Starter, 10GB for Pro), only local saves for Free account
<b>Applications</b>	Over 2400			
<b>File Storage</b>	Free: 5GB file storage for a Team. Standard: 10GB per User. Plus: 20GB per user	Free: 2GB per user and 10GB of Shared Storage. Paid (Bundled): 1TB per Organisation plus additional 10GB of shared storage per licenced User. In addition, each user gets 1TB of personal storage	None	Starter: 5GB, Business: 10GB

<b>Screen Sharing</b>	Yes, but only in paid plans	Yes	Yes	Yes
<b>Conversation Threads</b>	Yes	Yes	N/A	Yes
<b>Message History Limit</b>	10k messages in Free, Unlimited in Paid	Unlimited in all plans	N/A	Unlimited in all plans
<b>File Editing</b>	Files need to be opened outside Slack	Files opened directly in Teams	N/A	Files opened outside WebEx
 <p><b>Our Comments</b></p>	<p>The original collaboration tool is still widely used and for good reason. If your main focus is on team-based work with the occasional meeting then Slack offers a great experience and a ton of integrations with other applications. However, its free tier comes with limitations so it's really worth considering looking at the paid tiers if you are looking to implement this across your business. Also, video conferencing can often be a bit more hit and miss when compared to its competitors</p>	<p>Teams has been a huge success for Microsoft and now has over 180 million users, helped no doubt due to it being bundled with all flavours of Microsoft 365! The fact that it works seamlessly with other Microsoft products is the real selling point of Teams. It makes collaboration over documents very easy and can replace a companies existing file storage solution thanks to generous file storage limits. It is however a bit more challenging to correctly implement company wide and this needs to be considered. We wouldn't recommend blindly launching Teams into a business as its sheer breadth of applications could prove daunting</p>	<p>For companies just looking for a strong Video Conferencing solution, Zoom is a good option. It's very straightforward to use and offers a great meeting experience with the ability to have up to 49 live feeds at once. However, as a collaboration tool it's far more limited. As such, we'd struggle to recommend it to businesses looking to change how they work but for those looking simply for an easy to implement VC solution, Zoom should definitely be up for consideration</p>	<p>WebEx has become much more than a Video Conferencing solution in recent years and can now boast similar features to Slack and Teams on the collaboration front while still offering a rock-solid Video Conferencing platform. The catch is the cost. Its paid tiers are significantly more expensive than Slack and Teams and file storage is rather limited even at the highest tier so it's not necessarily going to replace an existing file storage solution. As such, we'd struggle to recommend this to someone using Office 365 as Teams seems a more logical fit but for those outside of the MS environment looking for enterprise grade conferencing, WebEx is a compelling product</p>